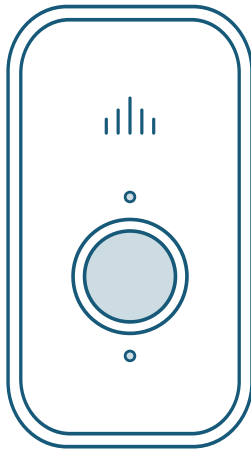




# Mini Guardian



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**Sleek & sophisticated all-in-one protection**

*Powered by **4G LTE***

# What's in the box



**Mini Guardian**



**Charging cradle**



**Belt clip**



**Lanyard attachment**

## Product details

- A Speaker**

Reliably communicate with our 24/7 operators through our high-definition speaker.
- B Battery light**

Flashes red when the battery is low. The device will flash in the cradle until it is fully charged. A fully charged device will turn solid red.
- C Blue light**

This flashing blue light indicates that your device is fully functional. It turns solid during emergency calls.
- D Help button**

Press this button to immediately generate an emergency call.
- E Microphone**

Speak here to communicate with our attentive operators.
- F Charging cradle**

Place your device here to fully charge within a 3 hour period.



# Installation

## 1 Plug in your cradle

Choose an accessible location for your charging cradle. To receive a full charge, cradle your device for at least 3 hours.

## 2 Charging your device

The red battery light should flash every few seconds while charging. If it doesn't, please make sure everything is properly cradled in the correct direction (*the charging pins on the device must meet charging pins in cradle*).

## 3 Charge device to full power

Upon a full charge, your device's battery light will turn solid red. The flashing blue light indicates that your device is fully functional. Charge daily for optimal battery life.

**PLEASE NOTE:** Do not plug the charging cradle power cord into an outlet controlled by a light switch or a power strip to avoid accidental power loss.

**PLEASE NOTE:** Periodically wipe the interior of your charging cradle and the pins on the back of your device to ensure proper charging.

# Key features



## Shower safely

The Mini Guardian is water-resistant and is safe to wear in the shower. Please dry immediately upon completion and avoid salt water, chlorine, and prolonged submersion.



## Enjoy longer charges

With up to 15 days of battery life before needing a recharge, you can do more — and *worry less*. The red battery light will indicate when your battery is low by flashing every 30 seconds.



## Interchangeable accessories

Wear it your way! The Mini Guardian comes with a snap-on magnetic lanyard and belt clip.



## Maximum protection

The Mini Guardian has unlimited range and can be taken anywhere within the US with sufficient cellular coverage. It is powered by 4G LTE with advanced location monitoring and WiFi backup.

## Use in an emergency



Press your device's emergency help button for 3 seconds.



Speak with an emergency operator through your device.



We'll send help to your exact location.

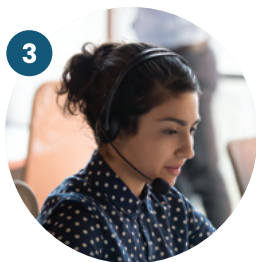
## Testing your device



Press and hold your emergency help button for 3 seconds, or until the light on your device turns solid blue.



After a short delay, you will hear a voice message and then tones or ringing.



Tell the operator you are **“just testing.”**



# Fall detection

## How fall detection works

When the built-in fall detection detects a fall, it will automatically call the Monitoring Center – even if you are unable to press the help button. You will first hear the recording, **“Fall detected, hold the help button to cancel.”**

**PLEASE NOTE:** If you're experiencing a medical emergency, stay on the line to be connected with an operator. If you do not need assistance or if it was a false alarm, simply hold down the help button until you hear **“Fall detection canceled”** to enable the fall detection cancelation feature.

## Important safety information

- 1** The Mini Guardian must be worn around the neck at your breastbone for increased fall detection accuracy. Wear it outside your shirt, as wearing it inside can reduce the percentage of falls detected. We do not recommend wearing fall detection-enabled devices while sleeping or something similar.
- 2** Fall detection is an additional service that must be included within your protection package in order to be utilized. Access to this feature requires an add-on. Fall

detection does not detect 100% of falls. If you are able, you should always press the help button when you need help. This cannot be accurately tested at home. The device uses an accelerometer and a proprietary algorithm to recognize a fall based on its speed, direction and impact.

## Replacing the lanyard with the belt clip

- 1 Remove the lanyard from your device by twisting and pulling the silver clip.
- 2 Pull the silver clip away from your device to detach it from the lanyard.
- 3 To secure your device inside the belt clip, place it inside the back slot and slide until you hear a click.

## Cleaning and care

**We recommend that you clean your device weekly to ensure proper charging.** Take a soft cloth—like an eyeglass cleaning cloth—and gently rub the gold contacts on the device and charging cradle to remove dirt, oil, and debris. You can also spray household cleaner onto the cleaning cloth (*though do not spray directly onto the device or the cradle*) and wipe to remove debris.

## **FAQs**

### **How long will the device's battery last?**

Your device's rechargeable battery may last up to 15 days per charge depending on usage. The typical charging time is 3 hours. The red battery light flashes while charging and is solid when fully charged. It's highly recommended to charge daily for optimal battery life.

### **Do I need to have WiFi for the device to work?**

No. Your home does not need WiFi for the device to work. Our emergency operators will be able to pinpoint your location using the device's GPS, WiFi & cellular triangulation capabilities should you ever need emergency or non-emergency assistance.

### **Can I wear my device in the shower?**

Your medical alert system is highly water-resistant at IP67 so you can wear your device in the shower; it should not be submerged and should not be used in salt water or chlorine.

If you need additional assistance, our Member Support team can be reached at **1 (800) 645-2060**.

M-F 8:00AM - 8:00PM EST for  
all Account Support &  
S-S 9:00AM - 8:00PM EST for  
Technical Support.

*A member who is dissatisfied with services or has a grievance may contact our Member Support Department at 800-645-2060, M-F 8:00AM - 8:00PM EST, or contact the Compliance Department in writing via email at [gsdcompliance@medscope.org](mailto:gsdcompliance@medscope.org) or via mail at:*

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Department/Grievance  
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