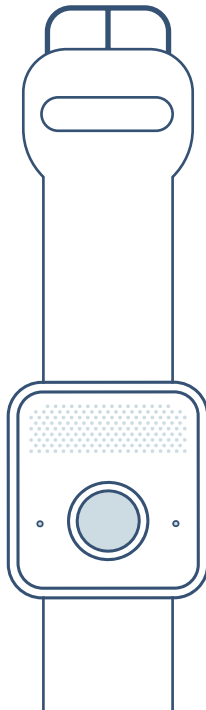




# MGMini*lite*



**Portable protection everywhere you go**

*Powered by 4G LTE*

## Meet your device



- 1 **Help button**
- 2 **Blue call light / red battery light**
- 3 **Speaker**
- 4 **Microphone**
- 5 **Charging pins**

## **Red battery light around help button**

- While charging, the red battery light will flash every 5 seconds until the device is fully charged.
  - Once fully charged, the red battery light will be solid.
  - If the battery is low, the red battery light will slowly flash when off the charging cradle.
- 

## **Blue call light around help button**

- During an emergency call, the blue light will be solid.
- The blue light will also flash every 5 seconds while charging
- If the blue light flashes every 1 second, or if it double flashes, please contact Customer Care for support.

## Charging your device

**IMPORTANT:** Charge your device before first use to ensure it can function properly.

---

To charge, plug the charging cradle into an outlet and place your device into the cradle as shown.

Device should be charged every 2-3 days. Battery life may vary based on location and activity. Typical charge time is 2-3 hours.

**NOTE:** Please make sure the electric outlet you use is in a convenient location for you to access and is not controlled by a light switch to ensure consistent charging.

1

Plug the charging cradle into an electrical outlet and wait for a red light to turn on.



2

Locate the gold charging pins on the back of your device. Line up the gold pins on the device with either side's gold pins on the charging cradle.



3

Place the device on the cradle and wait for an audible **“Charging”** message.



## How to call for help or test your device

- 1 Press and hold the help button for 3 seconds, or until the blue light around the help button appears, then release the button.
- 2 You will hear a voice and then tones or ringing.
- 3 The Monitoring Center will answer the call. State whether you need help or are just testing.

**\*If your device does not connect properly, please contact Customer Care immediately.**

***\*You should test your device monthly.***

---

## Clean your device

We recommend that you clean your device weekly to ensure proper charging.

Take a soft cloth, such as an eyeglass cleaning cloth, and gently rub the gold charging pins on the device and charging cradle to remove dirt, oil, and debris.

You can also spray household cleaner onto the cleaning cloth to remove debris (*do not spray directly onto the device or cradle*).

# Things you should know



## Coverage

This product requires adequate cellular coverage to work properly. It is important to test the device to know if it works in your area. If you experience coverage issues, please contact Customer Care immediately.



## Charging

Wear your device at all times. Be sure to charge your device when necessary. The battery life can last up to 7 days.



## Water-resistant

The device is IP67 water-resistant and can be worn safely in the shower. It should not be submerged in water. It should be towel-dried after exposure to water.



## Pacemakers

Individuals with pacemakers should consult their physicians and review their materials regarding interactions with cell phones, and take the same precautions the materials recommend for this device.

If you need additional assistance, our Member Support team can be reached at **1 (800) 645-2060**.

M-F 8:00AM – 8:00PM EST for  
all Account Support &  
S-S 9:00AM – 8:00PM EST for  
Technical Support.

*A member who is dissatisfied with services or has a grievance may contact our Member Support Department at 800-645-2060, M-F 8:00AM – 8:00PM EST, or contact the Compliance Department in writing via email at [gsdcompliance@medscope.org](mailto:gsdcompliance@medscope.org) or via mail at:*

Attention: Compliance  
Department/Grievance  
MedScope America, LLC  
1818 Market Street, Suite 1200  
Philadelphia, PA 19103